

# wichealthsupport.org

### **CLIENT SEARCH**

In this section, WIC staff can search for, and view details for completed lessons. Records for individual clients can be viewed by simply typing the client's ID into the field.

WIC Client ID Search



Details of the client's sessions will be displayed with hyperlinks to view the certificate and educational links visited. Client search can be used in place of or in addition to having the client bring in or email the certificate.

#### Lesson Details



Secrets for Feeding Picky Eaters

View Certificate

Date Completed: 4/8/2011 Initial State: Preparation Ending Stage: Action

This is what I will do with the information I have learned today:

I'm going to try to be more creative in the kitchen. One of the things I learned and am eager to try is to have my child create and name a dish.

Links Visited

Preparation

How to cope with common eating problems.

Action

Make meal and snack time fun!

wichealthsupport.org is a support site designed for WIC staff using wichealth.org in their state and agencies. Read more to find out everything this site has to offer!

# LIVE STATISTICS



In this section, WIC staff can check out live statistics for their state and individual agencies. Stats can be viewed by lesson usage, beginning and ending stage, child age, client action statements, computer location, child/user relationship and accounts created.

#### STAFF ACCOUNT

WIC staff members must request an account to access the Client Search and Statistics sections. Contact stephanie.pichan@wmich.edu to request an account and be sure to provide the following information:

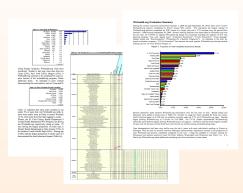
State
Agency
Email address associated with account

\*Staff accounts will work for both wichealthsupport.org and wichealth.org.

\*\*wichealthsupport.org does not work at full capacity when using Internet Explorer 6.0. You will need to upgrade to a higher version or use a different browser.

Questions? Contact stephanie.pichan@wmich.edu

#### **EVALUATION REPORTS**



Download 6-month and annual evaluation reports, dated back from 2002 to current, in this section. A lot of valuable information is packed into each report that further exhibits the effectiveness of wichealth.org in providing tools that help clients move toward healthy behavior change. Reports include general and state specific data and analysis. Below are just a few highlights from the most recent report for the period, October 1, 2009 through September 30, 2010:

- Over 90% indicated they believe they can make changes using what they learned.
- Over 94% of clients indicated wichealth.org was easy to use.
- Over 67% of clients access wichealth.org from home.
- Among users entering the site staged in pre-contemplation, contemplation, or preparation, 92% advanced at least one stage of change.

## **FAQS**

This section address frequently asked questions from WIC staff using wichealth.org. It is continually being updated and if staff can't find what they are looking for, a question can be submitted and a response will be provided by wichealth.org staff within 24 hours.

#### **BLOG**

Check out our blog! It is frequently updated with helpful information for state and agency staff using wichealth.org. Here you'll find information such as tips, updates, new features, highlight agencies, evaluation report highlights, etc. Do you have anything you'd like to share with the wichealth.org community? Maybe you found a creative and effective way to promote wichealth.org to clients or you received some really great feedback. If you have something you'd like to share, let us know and we'd be happy to feature it on our blog!

#### **RESOURCES**

This section includes resources for:

- Staff Training
- State and Agency Implementation
- Client Promotion (English and Spanish)
- Client Education

New resources are continually being added. Look for video tutorials for staff in 2011.

If there is a resource that we do not offer, but you think would be helpful, let us know!

Select sections of the client materials (client flyer and client insert) are tailored based on individual state needs for CA, IL, MI, NV, UT, and WI. For a copy of your state's tailored materials or to request a Word version of these materials to make your own changes, contact stephanie.pichan@wmich.edu.







